

# What should you do if someone is...

## Not Wearing a Face Covering

**Ask if the individual is aware that face coverings are required** unless they cannot do so for disability related reasons

If available, **offer to give the individual a face covering** unless the person has observable difficulty with breathing or cannot don the face covering for disability related reasons

**If non-compliance continues, supervisors may either ask the person to leave** or remove themselves from the area; non-supervisors may simply leave and inform their supervisor

**For more information regarding ongoing violations and/or egregious, intentional violations:**



## Not Physical Distancing

**Ask the individual to please honor physical distancing** and remain six feet apart

If in a location that makes it challenging to effectively physically distance, **offer to relocate to a space that is more conducive**

**If non-compliance continues, supervisors may either ask the person to leave** or remove themselves from the area; non-supervisors may simply leave and inform their supervisor

**For more information regarding ongoing violations and/or egregious, intentional violations:**



## Not Following Directional or Other COVID-19 Signage

**Ask if the individual is aware of the posted signage**

**Offer to show the individual the posted signage** (signage accessible for people with visual disabilities is located outside the front doors of most buildings)

**If non-compliance continues, supervisors may either ask the person to leave** or remove themselves from the area; non-supervisors may simply leave and inform their supervisor

**For more information regarding ongoing violations and/or egregious, intentional violations:**



In all situations, seek to de-escalate rather than intensify the interaction. If during the course of an encounter a confrontation occurs, the employee or student should attempt to de-escalate the situation or leave rather than continue engaging the non-compliant individual. If the employee or student has concerns about personal safety arising from an interaction, the campus police should be called.

**For more detailed information:**

