What should you do if someone is...

Not Wearing a Face Covering

- Ask if the individual is aware that face coverings are required unless they cannot do so for disability related reasons.
- If available, offer to give the individual a face covering unless the person has observable difficulty with breathing or cannot don the face covering for disability related reasons.
- If non-compliance continues, supervisors may either ask the person to leave or remove themselves from the area; non-supervisors may simply leave and inform their supervisor.
- For more information regarding ongoing violations and/or egregious, intentional violations:

Not Physical Distancing

- Ask the individual to please honor physical distancing and remain six feet apart.
- If in a location that makes it challenging to effectively physically distance, offer to relocate to a space that is more conducive.
- If non-compliance continues, supervisors may either ask the person to leave or remove themselves from the area; non-supervisors may simply leave and inform their supervisor.
- For more information regarding ongoing violations and/or egregious, intentional violations:

Not Following Directional or Other COVID-19 Signage

- Ask if the individual is aware of the posted signage.
- Offer to show the individual the posted signage (signage accessible for people with visual disabilities is located outside the front doors of most buildings).
- If non-compliance continues, supervisors may either ask the person to leave or remove themselves from the area; non-supervisors may simply leave and inform their supervisor.
- For more information regarding ongoing violations and/or egregious, intentional violations:

In all situations, seek to de-escalate rather than intensify the interaction. If during the course of an encounter a confrontation occurs, the employee or student should attempt to de-escalate the situation or leave rather than continue engaging the non-compliant individual. If the employee or student has concerns about personal safety arising from an interaction, the campus police should be called.

For more detailed information:

UCI University of California, Irvine